

# What are the steps in adopting new technologies

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Pre-contemplation

Contemplation

Action

Maintenance

# Planned Care PDSA in each "unit"



## Microsystem *Walkthrough throughput*



Orientation  
To Practice

Appointment  
& Visit

Condition Care

Community  
Linkages &  
Resources



Orientation  
letter →  
Medical Home

**ID Risk  
Mini-Survey  
Of Needs?**

Diagnosis  
Change  
Potential  
Plan

Care  
Conferences  
Care  
Co-ordination



Measured Improvements



Improvement Strategies

# Change Potential

<u>Score (1-5)</u>	
Relative Advantage	
Simplicity	
Compatability	
Trialability	
Observability	

# What Must We Do Next?

- Write your role at the top of the page
- Write one task you must do in the next few weeks to begin to help transform your practice
- Write why it should be done
- Write why it won't be done
- Write if you will commit to the task
- Write when you will e-mail your efforts to QCHI

# Leading Change

- Decide intent to change
- Understand the improvements
- Build confidence that improvements will achieve their aims
- Set measurable performance aims
- Uncover competing commitments

# Factors for Success

## Success

- Unifying leadership
- Common goal
- Thorough planning
- Staff buy-in
- Communication plan
- Small steps
- Learn from your mistakes