

## PROGRAM FACILITATORS

- David L. Deopere, Ph.D., President, Robert Young Center
- Robert Anderson, M.D., Pediatrician, Genesis Health Group

## SPEAKERS

Keynote Speaker

- Kathleen Mary Reynolds, MSW, ACSW  
National Council for Community Behavioral Health
- William M. Nissen, MD  
Psychiatrist, Vera French Community Mental Health Center

The keynote speaker's slides will be posted on [www.qchealthinitiative.org](http://www.qchealthinitiative.org) following the conference.

## ACKNOWLEDGEMENTS

QC Hearts & Minds Team of the Quad City Health Initiative, Robert Young Center for Community Health, and Scott County Medical Society



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**DISCLOSURE POLICY:** Everyone in a position to control the content of this educational activity will disclose to the CME provider and to attendees all relevant financial relationships with any commercial interest. They will also disclose if any pharmaceuticals or medical procedures and devices discussed are investigational or unapproved for use by the U.S. Food and Drug Administration (FDA).

## 2nd Annual QC Hearts & Minds Symposium:

Using the Four Quadrant Model of Behavioral Health and Primary Care Integration: Administrative, Clinical and Financial Issues

**Tuesday, May 11, 2010**

**7:30 a.m. – 11:30 a.m.**

Trinity Medical Center  
Rock Island  
Jardine Auditorium  
2701 17th Street  
Rock Island, IL

## INTENDED AUDIENCE

Physicians, Psychologists, Nurses, Nurse Practitioners, Physician Assistants, Social Workers, and Physician Office Staff

## COST Free

Continental Breakfast and break refreshments will be provided.

## FOR INFORMATION OR TO REGISTER

Contact **Jody K. Johnston-Mohr**,  
CME Coordinator, Genesis Medical Center  
At 563-421-1284 or email  
johnstonmohrj@genesishealth.com.

**CEU:** 4.2 Contact hours will be awarded by Iowa Board of Nursing Provider #59, Genesis Medical Center, Davenport, Iowa. This program may be used to meet the continuing education requirement for ANCC recertification.

**All Others:** May be eligible for continuing education. Consult your governing rules to determine if appropriate subject matter criteria will apply to credit hours.

**CME:** Genesis Medical Center is accredited by the Iowa Medical Society to provide continuing education for physicians.

Genesis Medical Center designates this educational activity for a maximum of 4.0 AMA PRA Category 1 Credits™.

Physicians should only claim credit commensurate with the extent of their participation in the activity.

## OBJECTIVES

1. Participants will be able to identify the characteristics of consumers/ patients found in each of the quadrants in the Four Quadrant Model for Behavioral Health and Primary Care Integration;
2. Participants will be able to identify at least three (3) interventions that can be used to address the behavioral health and primary care needs of individuals in each quadrant;
3. Participants will be able to identify at least two (2) ways to fund behavioral health and primary care services in each of the four quadrants;
4. Participants will receive detailed information on managing anxiety and panic attacks in patients.

## SCHEDULE

### 7:30-7:50 a.m.

Registration and Breakfast

### 7:50-8:00 a.m.

Welcome and Introductions –  
*David Deopere, Ph.D.*

### 8:00-10:00 a.m.

Keynote Speaker, The Four Quadrant Model of Behavioral Health and Primary Care Integration: Administrative, Clinical and Financial Issues - *Kathleen Mary Reynolds, MSW, ACSW*

### 10:00-10:15 a.m.

Break

### 10:15-11:15 a.m.

Behavioral Health and Primary Care: The Planned Management of the Anxious Patient –  
*William M. Nissen, M.D.*

### 11:15-11:30 a.m.

Evaluations and Closing –  
*Robert Anderson, M.D.*